



**ACT**  
Government

## **Supporting public housing tenants during COVID-19 (Coronavirus)**

Housing ACT will continue to provide support and services for all public housing tenants and those seeking social housing assistance.

**For your safety and the wellbeing of our staff you don't need to visit the Housing ACT shopfront in person.**

**You can:**

- » **Lodge a housing application or provide additional information for your application:** phone 6207 1150 or email [housingia@act.gov.au](mailto:housingia@act.gov.au)
- » **Speak directly with your Housing Manager:**
  - 6205 4681 (Intake and Stabilisation)
  - 6207 9166 (Southern Region)
  - 6207 1345 (Northern Region)
  - 6207 1395 (Intensive Region)
- » **Submit a rental rebate:** [housingtenancy@act.gov.au](mailto:housingtenancy@act.gov.au)
- » **Contact Programmed for maintenance and property issues:** phone 6207 1500 or email [62071500@act.gov.au](mailto:62071500@act.gov.au)
- » **Lodge a complaint:** phone 6207 1515 or email [housing.customerservice@act.gov.au](mailto:housing.customerservice@act.gov.au)

**Have a general enquiry?** Phone 133 427 or email [housingact@act.gov.au](mailto:housingact@act.gov.au)

If you are not safe and require emergency assistance, phone triple zero (000). If you require emergency accommodation and support, phone OneLink on 1800 176 468.

We will do our best to minimise any disruptions to the support you receive. Housing ACT thanks you for patience and understanding.

## Accessibility

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If English is not your first language and you require the Translating and Interpreting Service (TIS) National, please call 131 450.

If you are deaf or hearing impaired and require the TTY typewriter service, please call (02) 6205 0888.

To contact an ACT Interpreter Service for the deaf and blind please telephone 6287 4391.

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